

Current requirements for joining your Celestyal cruise

We have put together a simple guide to help you understand what is required for you to embark your cruise from Greece hassle free. Please read this document carefully and note that the requirements to join a cruise ship differ from that of the Greek governments entry requirements. If you have any questions arising from this document please contact our customer service team.

Failure to comply with the below requirements could result in you being denied boarding.



Travelling into Greece

If you are traveling into Greece you will be required to complete a PLF (Passenger Locator Form). Visit travel.gov.gr to complete the PLF and check entry requirements in regards to travel from your place of origin.



Wearing a mask

You are required to wear a mask on board unless you are seated in the restaurants, bars or in the swimming pool, sunbathing on the sundeck or in your stateroom.



Travel Insurance

COVID-19 medical, cancellation and travel insurance is **strongly recommended** for both your cruise and entire trip, from the time you leave home until the time you return.



On Board Protocols

You are required to social distance where possible at 1.5m (6ft) and exercise hand sanitisation regularly. Please use the on board Thermo scanners daily by 12:00 noon to check your body temperature. The scanners are located by the elevators on your deck.



Documents for Check-In

You will need to bring your e-ticket, Passport, visa (if applicable), a negative PCR test certificate within 72 hours on embarkation and a public health questionnaire which can be found on celestyal.com under Pre-Departure requirements.



Guides

Where possible please use the booking forms or call from your stateroom to book on board services. Dining services will be a la carte and buffet restaurants served by the crew. All food and drink menus have QR codes for those wishing to read menus digitally.



PCR Tests

You will need to bring a negative PCR test certificate within 72 hours on embarkation regardless if you have been fully vaccinated or not to embark the ship. This is mandatory with no exceptions.



Going Ashore

We strongly recommend you join ship sanctioned shore excursions. However, you can choose to go ashore by yourselves but must ensure adherence to local health protocols at all times. Please note, You may be subject to random testing at visiting ports.



Rapid Antigen Test

You will be required to undertake a complimentary Rapid Antigen Test during the embarkation process. A negative result is required to embark the ship. This is mandatory with no exceptions.



Passenger Locator Form for Cruise Ship

You will need to download and complete a Passenger Locator Form for cruise ships from celestyal.com. This form will be collected during the cruise by your stateroom attendant.



Luggage

Your luggage will be tagged at check-in and sent for sanitisation before being loaded onto the ship and delivered to your stateroom.



Disembarkation

You will be required to have a complimentary Rapid Antigen Test 24 hours before disembarking the ship. This is mandatory with no exceptions. If you require a PCR test for your onward travel this service is available on board at a cost of €60 per person.



Step-by-Step guide to boarding our ships

1

Document Check

You will need to present your e-ticket, passport, visa (if applicable), public health questionnaire downloadable from [celestial.com](https://www.celestial.com) under the Pre-Departure Requirements and a certificate of a negative PCR test taken within 72 hours on embarkation. The PCR test is mandatory regardless if you have been fully vaccinated. Please do not come to the port if you have not had one.

2

Luggage Drop

Once you have successfully completed the document check you will then proceed to the luggage drop point where your luggage will be tagged with your stateroom or suite number and then handed over to our crew to sanitise your luggage before it is loaded onto the ship. Your luggage will be delivered to your stateroom or suite.

3

Rapid Antigen Test

After luggage drop you will proceed to the Rapid Antigen Test area. Here you are required to undergo a Rapid Antigen Test. This is complimentary but mandatory, all guests must undergo this test and provide a negative result to be able to embark the ship. You will need your passport to register with the medical team on duty. Once you have taken the test you will be asked to stay in our waiting area until you are called for your results. This typically takes 15 minutes but can take longer depending on the number of guests already expecting the Rapid Test results.

4

Check-in

Once you have completed your Rapid Antigen Test and been advised of your negative result you are clear to proceed into the terminal and carry out your check-in with our embarkation team. Here you will present your passport, this will be exchanged with your boarding pass which must stay with you throughout the cruise. Your boarding pass acts as your passport when visiting ports, your access to the ships, your room key and also your on board charge card for purchases. Your passport is kept by the ships team to clear immigration at every port and returned to you the night before the end of your cruise. You will be asked to register a bank or credit card against your stateroom or suite to allow purchases of any extras on board. Please note: cash is not taking on board in any of our bars, restaurants or shops. Instead it is charged to your account and settled at the end of your cruise.

5

Security

Once you have completed your check-in you will proceed to security. Just like the airports you are required to put all your belongings you are carrying as hand luggage into a tray and pass them through the scanners. You will have to pass through the walk through metal scanners. If you have a medical condition which exempts you from passing through the scanners please advise the port security at the time and have any supporting medical certificates necessary to present.

6

Embark the ship

It is just a short walk or shuttle bus to the ships gangway. You will be asked to sanitise your hands at one of the hand sanitising stations before entering the ship. When entering the ship our security will scan your boarding card to register you are on the ship. Please note your boarding pass will be scanned every time you embark or disembark the ship. Please do not attempt to do either without your boarding pass as you will be denied entry or exit.

7

Lifeboat/Muster Drill on Day 1

Under Maritime law you are required to participate in a muster / lifeboat drill. Due to social distance restrictions this has been changed. You are required to go your stateroom or suite and watch the safety video on your stateroom TV. This is typically on channel 1. Once you have completed the watching the video, please check you have the required life jackets in the wardrobe. If you do not, please contact reception immediately. The final step to completing your embarkation is proceed to your designated muster station. This is written on the back of your boarding card and also on the back of your stateroom / suite door. You must proceed to your muster station within two hours of being on board and scan your boarding pass at the muster station scanner. This is mandatory and checks will be done to ensure compliance.

